

## **QUALITY POLICY**

*By wish of the Management, the Quality Manager has established and implemented a Quality System based on the requirements of the UNE-EN-ISO 9001 standard "Quality Management Systems. Requirements," for the **MANUFACTURING AND MARKETING OF HEATING CARTRIDGE**.*

The purpose of the Quality System is to satisfy the internal and external Customers of RESISTENCIAS INDUSTRIALES MAXIWATT, S.L., by meeting the established requirements, and within the fixed deadlines and prices. To this end, the Quality System has the following objectives:

- Quality assurance of the manufactured products and the services provided, in accordance with the International Standard ISO 9001.
- Fulfillment of the requirements offered to our Customers, consolidating confidence in our Organization. Compliance, as far as possible, with the requirements of interested parties.
- Compliance with all legal requirements that apply to us at RESISTENCIAS INDUSTRIALES MAXIWATT, S.L.
- Effective management and control of the service provision process.
- Continuous improvement of processes, procedures, and services.
- Awareness and motivation of the staff of RESISTENCIAS INDUSTRIALES MAXIWATT, S.L., on the importance of the implementation, development, and maintenance of a Quality system.
- Establishment of objectives and monitoring of their compliance to guarantee the continuous improvement of our organization.

The assurance that all people who influence Quality are aware of the policy and the objectives set is achieved through their dissemination by the Quality Manager at all levels of the organization and the distribution of the documents that apply to each level in the different job positions.

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